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5 September 2020

FILING VIA FAX and United States Post Office mail

To Mr. Josh Minges, Esquire

The Public Service Commission

State of South Carolina

101 Executive Center Drive, Suite 100

Columbia, SC 29210

FAX 803-896-5246

ATTN Ms. Jocelyn Boyd

RECEIVED

SEP 08 2020

PSC SC
MAIL / DMS

From Ms. Alley

FAX No. 701-335-7767

In Regard to Mrs. Alley vs. Dominion Energy South Carolina, Inc. with respect to the Dominion Energy South Carolina, Inc. "Smart Meter Upgrade Opt Out Medical Waiver" form
Request for Confidentiality with respect to the name and address of the Complainant with respect to the aforementioned Complaint against Dominion Energy South Carolina, Inc.
Docket No. 2020-186-E

The Complainant, Mrs. Alley, respectfully requests that the Public Service Commission of the State of South Carolina provide Confidentiality with respect to the name and address of the Complainant with respect to the aforementioned Complaint against Dominion Energy South Carolina, Inc.

The request for Confidentiality with respect to the name and address of the Complainant to keep the name and address not visible to the general public is being made for the safety and security of the Complainant and family members.

The Complainant initially contacted Dominion Energy South Carolina, Inc. with respect to the "Smart Meter Upgrade Opt Out Medical Waiver" form requirement for the medical professional to only be one licensed in the State of South Carolina. The Complainant was told that there was no exception to the doctor being licensed in the State of South Carolina. When the Complainant requested a copy of the "Smart Meter Upgrade Opt Out Medical Waiver" form the employee of Dominion Energy South Carolina, Inc. said that a blank form could not be provided. The employee required the Complainant to give the name and address of the service in order to provide a copy of the "Smart Meter Upgrade Opt Out Medical Waiver" form. The employee of Dominion Energy South Carolina, Inc. faxed a copy of the "Smart Meter Upgrade Opt Out Medical Waiver" form and the "Smart Meter Upgrade Opt Out Request" form – both of which had names and addresses automatically filled in by Dominion Energy South Carolina, Inc.

Since the Dominion Energy South Carolina, Inc. employee stated that there was no exception to the requirement made in the "Smart Meter Upgrade Opt Out Medical Waiver" form for the medical

professional who signs the form to be licensed in the State of South Carolina, the Complainant contacted the South Carolina Public Service Commission about the problem. The Complainant was told that the Office of Regulatory Staff would have to be contacted before any formal complaint could be made to the South Carolina Public Service Commission about the problem.

The Complainant contacted the Office of Regulatory Staff as required. The Complainant told the employee about the concerns with respect to the "Smart Meter Upgrade Opt Out Medical Waiver" form. The Office of Regulatory Staff employee required the Complainant to provide the name and address for electric service that is provided by the monopoly company Dominion Energy South Carolina, Inc. in order for him to contact Dominion Energy South Carolina about our concerns and to verify that we unfortunately for us have electric and gas service through the monopoly company Dominion Energy South Carolina, Inc.

The employee from the Office of Regulatory Staff contacted the Complainant after speaking with an employee at the monopoly company Dominion Energy South Carolina, Inc. The employee from the Office of Regulatory Staff stated the information that had been provided by Dominion Energy South Carolina, Inc. about the referenced account, including when the account had been opened, that we pay well, and that they have received very few contacts from us. Since the monopoly company Dominion Energy South Carolina, Inc. refused to consider the Complainant's request for changes with respect to the "Smart Meter Upgrade Opt Out Medical Waiver" form the Complainant was permitted to file a complaint with the South Carolina Public Service Commission about the problem.

The Complainant filed a formal complaint with the South Carolina Public Service Commission with respect to problems related to the requirements of the Dominion Energy South Carolina, Inc. "Smart Meter Upgrade Opt Out Medical Waiver" form. As a part of the formal complaint form the Complainant stated the name of the employee at the Office of Regulatory Staff with whom there had been contact, which was a requirement of the form.

The Complainant would not have filed a formal complaint with the South Carolina Public Service Commission with respect to the aforementioned problems related to Dominion Energy South Carolina, Inc. and spent numerous hours of life and endured great pain in completing the required paperwork and then having to answer the statements of Mr. Matthew W. Gissendanner, the lawyer for Dominion Energy South Carolina, Inc., if the household was not forced to have no choice in obtaining electric and gas service from a commercial company and therefore must receive commercial electricity and gas from the monopoly Dominion Energy South Carolina, Inc. We unfortunately do have standing with respect to this aforementioned problem because we unfortunately are forced to obtain commercial electric and gas from the monopoly Dominion Energy South Carolina, Inc., which apparently does not care about the health and safety of the people who are forced to buy commercial electricity and gas from them.

The name of the Complainant is Mrs. [redacted] Alley and the household Dominion Energy South Carolina, Inc. account number is [redacted].

With this letter the Complainant, Mrs. Alley, formally respectfully requests that the Public Service Commission of the State of South Carolina provide Confidentiality with respect to the name and address of the Complainant with respect to the aforementioned Complaint against Dominion Energy South Carolina, Inc. for the safety and security of the Complainant and household.

The Complainant is writing a letter to Mr. Matthew W. Gissendanner, the lawyer for the monopoly Dominion Energy South Carolina, Inc., to make him aware of our request with the South Carolina Public Service Commission. A copy of this letter is not being sent to him because it contains the name and account number.

Please fax a letter to us letting us know whether or not you have approved the request to provide Confidentiality with respect to the name and address of the Complainant with respect to the aforementioned Complaint against Dominion Energy South Carolina, Inc.

If you approve the request for Confidentiality we will be able to go forward with our Complaint and a copy of this letter will be sent to Mr. Matthew W. Gissendanner, the lawyer for the monopoly Dominion Energy South Carolina, Inc. If you do not approve the request we will be forced to drop the complaint and have to cancel the electricity and gas service when Dominion Energy South Carolina, Inc. decides to install the Smart Meters. We then will be forced to live without electricity and gas or move to a place that does not demand that people install dangerous Smart Meters that adversely affect their health. Many states do not require people to accept the dangerous Smart Meters for commercial electric and gas service or pay an extremely high charge every month to have them not installed in that case.

If you do not approve the request we respectfully ask that you do not provide the name and account number to Mr. Matthew W. Gissendanner, the lawyer for Dominion Energy South Carolina, Inc. In that case there would be no reason for him to have the information.

Thank you very much for considering the aforementioned request.



CC: Mr. Josh Mingos, Esquire of The Public Service Commission of the State of South Carolina
(via United States Postal Service First Class Mail and via FAX 803-896-5199)